

OPERATIONS DIVISION

EXPLORERS/ VOLUNTEERS IN POLICING

EXPLORERS

The Signal Hill Police Department Explorer Program is comprised of young men and women between the ages of 14 and 20. The program is designed to teach the inner workings of the Police Department that could lead to a career in law enforcement. This program works towards developing leadership skills, learning responsibility through hard work and commitment, and serving the community through dedication. The Explorers work side by side with police officers at community events such as the National Night Out, Tip-A-Cop, the Signal Hill Car Show, and Spring Fest. The Explorers can also go on a ride-along with the officers. Explorers assist with DUI Checkpoints and role play in scenario based training for police officers.

The Explorers meet on a regular basis to learn law enforcement skills such as laws and how to apply them, radio codes, and they work to maintain their physical fitness through physical training. During 2016, four Explorers attended the Los Angeles County Sheriff Explorer Academy. This intense 18 week academy covers a wide range of topics which include academics, physical training, defensive tactics, firearm safety and familiarization, and drill. For additional information concerning the Signal Hill Police Department Explorer Program, contact the Explorer Advisor at (562) 989-7222 ext. 5116.



VOLUNTEERS

The Signal Hill Police Volunteers or VIPs (Volunteers in Policing) are a key component in the everyday operations of the Signal Hill Police Department. VIPs are members of our local community that volunteer their time to work with our Police



During the past two years, the VIPs have focused on subpoena service, delivering booking paperwork to and from Long Beach Police Department, and vacation watches. On occasion the VIPs have assisted patrol by supervising children in temporary protective custody.

Recently the program was expanded to

Department and serve the community. They are responsible for a wide range of tasks and

include HAM radio operators (Call sign "K6SHP"). They conduct weekly radio communication checks with the Los Angeles County Sheriff's Communications Center (SCC). HAM radio operators are on staff and ready to assist with radio communications during major incidents such as earthquakes that may disrupt normal radio operations.

In 2016, our VIPs donated 1485 hours. This is a salary savings to the City of \$39,901 based on the national hourly rate average for volunteers, if they were paid.

In 2017, our VIPs donated 1021 hours. This is a salary savings to the City of \$29,057 based on the national hourly rate average for volunteers, if they were paid.

have become firmly integrated into the Department's infrastructure. VIPs are given the opportunity to work hand-in-hand with the officers during community events, DUI Checkpoints, and with the various bureaus within the Department. The Department benefits from the VIPs handling some of the smaller tasks which helps free up the officers to focus on calls for service and other high priority assignments.

OPERATIONS DIVISION

COMMUNICATIONS BUREAU

2016

MOST COMMON CALLS FOR SERVICE

| | |
|-------------------|-------|
| Burglary Alarms | 732 |
| Suspicious Person | 1,131 |
| Noise Disturbance | 499 |
| Parking Violation | 1301 |
| Citizen Assist | 666 |

2017

MOST COMMON CALLS FOR SERVICE

| | |
|-------------------|-------|
| Burglary Alarms | 865 |
| Suspicious Person | 1,027 |
| Noise Disturbance | 682 |
| Parking Violation | 1279 |
| Citizen Assist | 902 |

NUMBER OF 911 CALLS ANSWERED WITHIN 10 SECONDS

| | |
|-----------|-----|
| January | 668 |
| February | 662 |
| March | 687 |
| April | 636 |
| May | 550 |
| June | 675 |
| July | 737 |
| August | 660 |
| September | 639 |
| October | 701 |
| November | 623 |
| December | 577 |

NUMBER OF 911 CALLS ANSWERED WITHIN 10 SECONDS

| | |
|-----------|-----|
| January | 601 |
| February | 587 |
| March | 747 |
| April | 699 |
| May | 571 |
| June | 752 |
| July | 743 |
| August | 691 |
| September | 659 |
| October | 682 |
| November | 586 |
| December | 632 |

CALLS FOR SERVICE

| | |
|------------|--------|
| Priority 1 | 765 |
| Priority 2 | 5,350 |
| Priority 3 | 4,298 |
| Total | 10,413 |

CALLS FOR SERVICE

| | |
|------------|--------|
| Priority 1 | 755 |
| Priority 2 | 5,826 |
| Priority 3 | 4,735 |
| Total | 11,316 |