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A MESSAGE FROM THE CHIEF

As your Chief of Police, it is my pleasure to present the Signal Hill Police Department's 2016-2017 Biennial Report. I am honored to reflect on the accomplishments of the men and women of our fine Department. The Signal Hill Police Department has seen much change and adaptation throughout 2016-2017. From the transition to a new Police Chief and Command Staff, to staffing shortages from retirements and attrition, our personnel have worked extremely hard over the last two years in the form of spending more time at work protecting our citizens and less time being home with their families. These sacrifices are what personify the Signal Hill Police Department and the dedicated professionalism of the men and women who protect and serve this community.

The Police Department has a budget of just over nine million dollars which is spread throughout several different programs. These programs: Community Outreach, Patrol Operations, Investigations, Administration, Records, Dispatch and Jail, and Emergency Operations, are what constitute the framework for your Police Department. The organization is further divided into two major divisions: the Operations Division and the Administration Division, each commanded by a lieutenant. The following pages of this report will introduce you to the different divisions and their respective bureaus.

Pursuant to our Mission Statement, the Signal Hill Police Department has consistently striven to become better at providing proactive and professional police service that seeks input from our community partners and at the same time provides transparency into operations. To that end, the Signal Hill Police Department is committed to improving the quality of life in our community by working in true partnership with our colleagues at other City Departments and with our community partners in order to reduce crime and provide a sense of safety and security for all.

As we move into 2018 and beyond, we are looking forward to drafting a new three-year strategic plan and shared organizational vision. Our partnership with the community will continue to be a priority as we explore new ways to successfully collaborate through social media platforms, traditional media outlets, and community outreach events. We will continue to embrace technology as a means to evaluate crime and efficiently deploy our resources, and will focus on increased training for our valuable team members.

I am extremely proud of all members of the Signal Hill Police Department and all of the accomplishments we achieved in 2016-2017. I am looking forward to an exceedingly bright future for the Signal Hill Police Department and the City of Signal Hill.

*Christopher M. Nunley
Chief of Police*



MISSION STATEMENT

"COMMITTED TO EXCELLENCE IN SERVICE"

WE THE MEMBERS OF THE SIGNAL HILL POLICE DEPARTMENT ARE DEVOTED TO ENHANCING THE QUALITY OF LIFE IN THE CITY OF SIGNAL HILL BY:

PROVIDING A PROACTIVE AND PROFESSIONAL LEVEL OF POLICE SERVICE

TREATING ALL PERSONS WITH FAIRNESS, RESPECT AND DIGNITY

STRENGTHENING OUR PARTNERSHIP WITH THE COMMUNITY



ORGANIZATIONAL VALUES

INTEGRITY

WE HOLD OURSELVES TO A HIGHER STANDARD OF CONDUCT IN EVERYTHING WE DO, EVERYTHING WE SAY, AND EVERYTHING WE REPRESENT. WE RECOGNIZE THAT WE HOLD POSITIONS OF TRUST IN OUR COMMUNITY.

COMMUNICATION

WE PLEDGE TO MAINTAIN OPEN TWO WAY COMMUNICATION BY SHARING INFORMATION WITH ALL MEMBERS OF THE COMMUNITY IN A SUPPORTIVE AND CONSTRUCTIVE MANNER.

RESPONSIBILITY

WE ACCEPT THE FULL SCOPE OF OUR RESPONSIBILITIES. ALL ACTIONS WILL BE IN THE BEST INTEREST OF THE COMMUNITY AND DEPARTMENT.

LOYALTY

WE WILL PROVIDE FAITHFUL AND WILLING SERVICE AS A MEASURE OF OUR LOYALTY TO OUR COMMUNITY, TO OUR ORGANIZATION AND TO EACH OTHER.

FAMILY

WE WILL PROMOTE FAMILY VALUES AS AN IMPORTANT ELEMENT FOR SUCCESS IN OUR COMMUNITY. OUR GOAL IS TO ACHIEVE A SAFE AND SECURE ENVIRONMENT FOR OUR DIVERSE POPULATION.

